

WEB PRIVACY POLICY

Privacy and Security

QTA Ltd is committed to protecting user privacy. We understand and appreciate that visitors and users of this website are concerned about their privacy and the confidentiality and security of any information that may be provided to us.

Any information collected by QTA Ltd will only be used for the administration of the Queensland Trucking Association Ltd and it's members. QTA Ltd may give some or all of this information to various other Government departments or agencies as required or permitted by law.

Cookies

When you visit this website, our server makes a record of your visit and logs the following information for statistical purposes only – the user's server address, the user's top level domain name (for example .com, .gov, .au, etc), the date and time you visited the site, the pages accessed and documents downloaded, the previous site visited, and the type of browser you use.

QTA Ltd uses Google Analytics to gather statistics about how the website is accessed. Google Analytics uses cookies to gather information for the purpose of providing statistical reporting.

The information generated by the cookie about your use of the website will be transmitted to and stored by Google on servers located outside of Australia. No personally identifying information is recorded or provided to Google. If you are logged in to online services on the website, information about your user account is NOT linked to data recorded by Google Analytics and is NOT provided to Google.

Information gathered using the Google Analytics cookie includes:

- the number of visitors to QTA Ltd's website
- how visitors arrive at QTA Ltd's website, for example, did they type the address in directly, follow a link from another webpage, or arrive via a search engine?
- the number of times each page is viewed and for how long
- time and date of visit
- geographical location of the visitor
- information about what browser was used to view the QTA Ltd's website and the operating system of the computer
- information about whether the browser supports Java and Flash
- the speed of the user's internet connection.

What is a cookie?

A cookie is a message given to a web browser by a web server. The browser stores the message in a text file called cookie.txt. The message is then sent back to the server each time the browser requests a page from the server.

The main purpose of cookies is to identify users and possibly prepare customised web pages for them. When you enter a website which is using cookies, you may be asked to fill out a form providing such information as your name and interests. This information is packaged into a cookie and sent to the web browser which stores it for later use. The next time you go to the same website, your browser will send the cookie to the web server. The server can use this information to present you with custom web pages. So, for example, instead of seeing just a general welcome page, you might see a welcome page with your name on it.

The name cookie derives from UNIX objects called magic cookies. These are tokens that are attached to a user or program and change depending on the areas entered by the user or program. Cookies are also sometimes called persistent cookies because they typically stay in the browser for long periods of time.

Your e-mails

Email correspondence sent to this site will be treated as a public record and may be retained in accordance with the *Public Records Act 2002* and other relevant legislation. Your name and address details may be used by the QTA to send you relevant industry information however you will always have the option to opt out of any email messages. We will not disclose these details to third parties without your consent unless required by law. Email messages may be monitored by QTA Ltd's IT staff for system troubleshooting and maintenance purposes.